# **River Valley Child Development Services**

A leader in providing high quality early childhood care and education services for children, families and communities

# **Job Description**

Position:	Administrative Assistant –Major Grant - Parkersburg
Program:	Choices Child Care Resource & Referral
FLSA Class:	Non-Exempt
Position Accountable to:	Supervisor, Director – Choices CCR&R,
	Executive Director
Position(s) Accountable for:	N/A
Purpose of Position:	Serve as Region II Administrative Assistant
Educational Requirements:	AA/or equivalent in child development,
	secretarial science, human services or a
	related field; Related field: social work,
	sociology, psychology, counseling,
	interpersonal communications or
	elementary or special education
Experiential Requirements:	Experience in human service field preferred
Additional Training Required:	Fulfill requirements of Individual Staff
	Development Plan
Drivers License, Liability Insurance, and	May Require
Acceptable Driving Record:	, ,
Provisional Employment Period:	90 days
Pre-Employment Requirement	Must pass drug screening and have acceptable background check
	acceptable background check

### Capabilities/Skills:

Able to organize, work collaboratively in team environments, and maintain high level of confidentiality; provide excellent customer service.

Able to be reliable, responsible and dependable

Possess excellent verbal, written communication and computer skills.

Ability to engage effectively with the public and community.

If applicable, must have the ability to travel.

Must have an acceptable Criminal Investigation Background (CIB) check, may require Child Protective Services (CPS) check.

Must apply to and remain on the STARS registry.

Computer experience, including but not limited to Microsoft Office; general knowledge of office technology.

Ability to lift various items such as: reams of paper, mail bags/boxes, office supply boxes

Revised: 2/18/2020 1 Page 1 of 3

and other items that need to be moved.

May need to be able to move file cabinets, desks, bookcases, etc. and/or unload trucks, as needed or requested.

# **Essential Responsibilities:**

## Agency

Adhere to NAEYC Code of Ethics

Follow all agency policies and procedures.

Follow and promote agency philosophy and mission; promote unity and teamwork within program and agency.

Work effectively within a diverse environment.

Keep supervisor informed on all relevant matters.

#### **Program**

Perform secretarial duties to include but not limited to: greeting customers, answering phones, processing mail, filing, copying, printing and other support duties as necessary.

Maintain appearance of office lobby by keeping supplies organized and toys in designated storage bins. Clean toys biweekly and as needed.

Check office drop box at the beginning of the work day and as needed throughout the day.

Maintain recorded log of all incoming mail, post outgoing mail and distribute mail to appropriate staff daily.

Mail provider correspondence from case managers.

Verify orders when they arrive; date stamp invoices; maintain office file of invoice copies and send copies to RVCDS.

Serve as office manager of Voter Registration using the policies, procedures and requirements established by the WVDHHR.

Maintain and organize office supplies and copy room.

Prepare and send monthly postage report and copier counts to RVCDS.

Assist Program Director with clerical aspects of Child Care Aware reporting requirements as needed.

Assist Program Director with clerical aspects of the quarterly report.

Maintain office visitor log book and fax log book by replacing sign in sheets as needed and

Revised: 2/18/2020 2 Page 2 of 3

filing completed sign in sheets. Ensure consumer education posters and supply of resource booklets in literature racks throughout the office are maintained and current. Maintain supply of CCR&R Parent Resource Guide. Assist in annually assessing the supply and demand for child care services in each county. Serve as a Notary for CCR&R. Serve as first point of contact for customers requesting literature on consumer education. child care and community resources Provide technical assistance to providers who need help in accurately completing request for payment forms. Check provider payment forms for accuracy by ensuring days and hours claimed correspond with days of attendance recorded on the sign in/out sheets prior to data entry. Maintain a current child care provider referral list. Collect and report statistical data as required on a monthly basis. Participate on committees relevant to program/projects as requested. Any other duties assigned by the Executive Director, Director - Choices CCR&R, Supervisor.

Signature:\_\_\_\_\_ Date:\_\_\_\_

Revised: 2/18/2020 3 Page 3 of 3